

## **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements**

Catholic Health Care System dba ArchCare and its affiliated entities comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. ArchCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sexual orientation.

ArchCare

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact an ArchCare Representative or call (TTY: 771.)

If you believe that ArchCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, or sex, you can file a grievance by mail with the Chief Compliance Officer, ArchCare, 205 Lexington Ave., Third Floor, New York, NY 10016 (646) 633 4401, [sstrum@archcare.org](mailto:sstrum@archcare.org).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

2600 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

<http://www.hhs.gov/ocr/office/file/index.html>.