



TO: Residents and Family Members

FROM: 
Michael Monahan
Executive Director, ArchCare at Mary Manning Walsh Home (MMW)

DATE: **September 21, 2021**

RE: Let's keep our community safe, together.

ArchCare at Manning Walsh Home is concerned for the ongoing welfare, safety, and health of our residents. The Centers for Disease Control and Prevention (CDC) is monitoring the outbreak of a new virus, COVID-19. The people most likely to become severely ill from COVID-19 are older adults and those with underlying medical conditions.

This letter is to alert you that on September 21ST, 2021 we are reporting that one Resident tested positive for COVID-19. We are actively monitoring all our residents and Care Members for signs and symptoms of COVID-19 and are working with our local and state health departments.

All of our staff members continue to follow the CDC's recommendations to reduce the risk of spreading COVID-19. To minimize the risk of more of our residents becoming sick with COVID-19, we will continue with suspended open visitation to **ArchCare at Mary Manning Walsh Home**. This decision is being made in accordance with recommendations from the Centers for Medicare & Medicaid Services (CMS).

We anticipate that open visitation will be suspended for (14) days from today's date. During this time, we will conduct testing of staff and residents as suggested by guidance from CMS and DOH. Once we pass this (14) day period with no additional positive results will be able to re-open visitation. If there are additional positive test results, this information will be sent out accordingly. We understand that connecting with family members is important. Compassionate visits are allowed for most residents in the facility, please contact the Nursing Office to discuss this possibility. Other ways to connect include telephone, email, text, or through Skype. For the most up-to-date information on this topic, please visit the CDC website at <http://www.cdc.gov/covid19>

A dedicated email address at info@archcare.org with a live team trained to specifically answer your questions is available. **Our goal is to communicate information as soon as it becomes available.** We will also be posting frequent updates on our website and, of course, we welcome all questions.

CC: Hugo Pizarro *Senior Vice President, Chief Experience Officer*
Walid Michelen *SVP Clinical Planning & Innovation, Chief Medical Officer*