




The Continuing Care Community
of the Archdiocese of New York

FRAUD, WASTE AND ABUSE

Public Awareness Program Training

What is compliance?


Compliance is an organizational culture that fosters the prevention, identification, and remediation of conduct that fails to comply with applicable law and/or an organization's own ethical and business standards of conduct.



It is a way of preventing and responding to Fraud, Waste and Abuse in our healthcare operations.



It is doing the right thing in the right way!



Fraud includes obtaining a benefit through an intentional false statement, misrepresentation or concealment of material facts.

Waste is spending that can be eliminated without reducing quality of care, i.e. deficient management, practices, or controls.

Abuse includes excessively or improperly using government resources; providing substandard quality of care.

Examples of FWA/Compliance Issues

Duplicate billing for the same service

Billing for services not provided

Misrepresenting the identity of the provider, the date of service or description of services provided

Identity Theft

Misuse of authority for personal gain

Vendor kickbacks

Overusing medical services and products

Accepting gifts from vendors or patients

Providing services or products that are not medically necessary

Providing services inconsistent with professional standards

Authorizing or receiving payments for goods not received or services not performed

Authorizing or receiving payment for hours not worked

THE CORPORATE & CORPORATE ETHICS HOTLINE

1-800-443-0463

www.archcare.ethicspoint.com

toll free



anonymous



always available

Persons reporting a violation cannot be subjected to retaliation.