

NOTICE OF NON-DISCRIMINATION

Discrimination is Against the Law

ArchCare Senior Life PACE complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **ArchCare Senior Life PACE** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ArchCare Senior Life PACE provides the following:

- Free aids and services to people with disabilities to help you communicate with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats such as Braille, large print, data CD, audio CD or qualified reader. Puede solicitar esta información de forma gratuita en otros formatos, tales como Braille, letra grande, en CD, CD de audio o un lector cualificado.
- Free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages.

If you need these services, call **ArchCare Senior Life PACE** at 1-866-263-9083. For TTY/TDD services, call 711. If you believe that **ArchCare Senior Life PACE** has not given you these services or treated you differently because of race, color, national origin, age, disability, or sex, you can file a grievance with **ArchCare Senior Life PACE** by:

Mail: 1432 5th Avenue, New York, NY 10035
Phone: 1-866-263-9083 (for TTY/TDD services, call 711)
Fax: 1-646-289-7791
In person: 1432 5th Avenue, New York, NY 10035
Email: aslqualityimprovement@archcare.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by:

Web: Office for Civil Rights Complaint Portal at
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Mail: U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201
Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>
Phone: 1-855-467-9351 (TTY/TDD 711)

Participants may be fully and personally liable for the costs of unauthorized or out-of-PACE program agreement services. Learn more about our all-inclusive community care program at ArchCare Senior Life. Call 1-866-263-9083, Monday -Friday, 8:30 a.m. – 5 p.m., TTY/TDD: 711 or visit archcare.org.

LANGUAGE ASSISTANCE

ATTENTION: Language assistance services and other aids, free of charge, are available to you. Call 1-866-263-9083 (TTY:711).	English
ATENCIÓN: Dispone de servicios de asistencia lingüística y otras ayudas, gratis. Llame al 1-866-263-9083 (TTY:711).	Spanish
请注意：您可以免费获得语言协助服务和其他辅助服务。请致电 1-866-263-9083 (TTY:711).	Chinese
ملاحظة: خدمات المساعدة اللغوية والمساعدات الأخرى المجانية متاحة لك. اتصل بالرقم 1-866-263-9083 (TTY:711).	Arabic
주의: 언어 지원 서비스 및 기타 지원을 무료로 이용하실 수 있습니다. 1-866-263-9083 (TTY:711) 번으로 연락해 주십시오.	Korean
ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика и другие виды помощи. Звоните по номеру 1-866-263-9083 (TTY:711).	Russian
ATTENZIONE: Sono disponibili servizi di assistenza linguistica e altri ausili gratuiti. Chiamare il 1-866-263-9083 (TTY:711).	Italian
ATTENTION : Des services d'assistance linguistique et d'autres ressources d'aide vous sont offerts gratuitement. Composez le 1-866-263-9083 (TTY:711).	French
ATANSYON: Gen sèvis pou bay asistans nan lang ak lòt èd ki disponib gratis pou ou. Rele 1-866-263-9083 (TTY:711).	French Creole
אכטונג: שפראך הילף סערוויסעס און אנדערע הילף, זענען אוועילעבל פאר אייך אומזיסט. רופט 1-866-263-9083 (TTY:711).	Yiddish
UWAGA: Dostępne są bezpłatne usługi językowe oraz inne formy pomocy. Zadzwoń: 1-866-263-9083 (TTY:711).	Polish
ATENSYON: Available ang mga serbisyonang tulong sa wika at iba pang tulong nang libre. Tumawag sa 1-866-263-9083 (TTY:711).	Tagalog
মনোযোগ নামূল্যে ভাষা সহায়তা পরিষেবা এবং অন্যান্য সাহায্য আপনার জন্য উপলব্ধ। 1-866-263-9083 (TTY:711) এ ফোন করুন।	Bengali
VINI RE: Për ju disponohen shërbime asistence gjuhësore dhe ndihma të tjera falas. Telefononi 1-866-263-9083 (TTY:711).	Albanian
ΠΡΟΣΟΧΗ: Υπηρεσίες γλωσσικής βοήθειας και άλλα βοηθήματα είναι στη διάθεσή σας, δωρεάν. Καλέστε στο 1-866-263-9083 (TTY:711).	Greek
توجہ فرمائیں: زبان میں معاونت کی خدمات اور دیگر معاونتیں آپ کے لیے بلا معاوضہ دستیاب ہیں۔ کال کریں 1-866-263-9083 (TTY:711)۔	Urdu